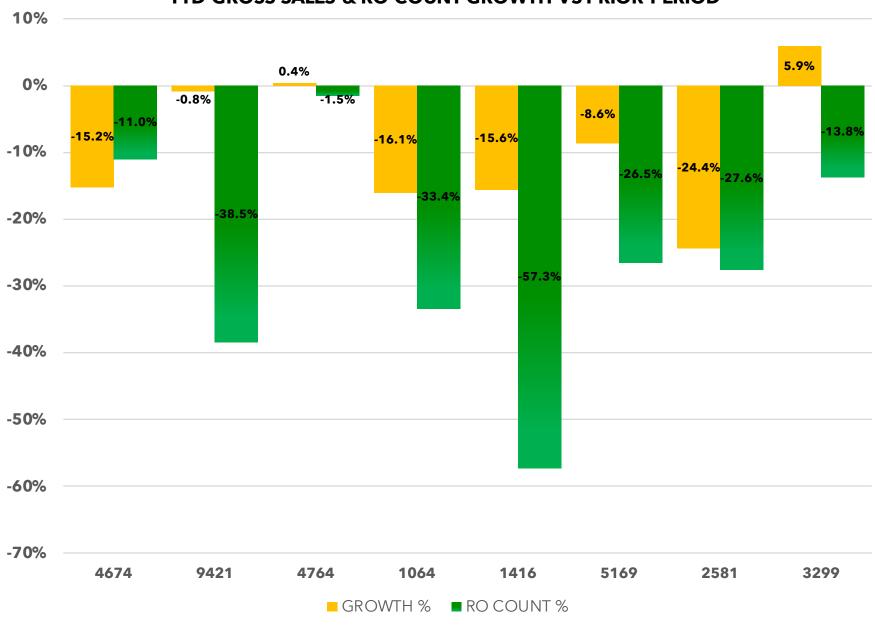


GROSS SALES & RO COUNT VS PREVIOUS YEAR SEVERITY
P&M SALES TO TOTAL SALES
P&M COST TO TOTAL SALES
P&M SALES VS COST
REFINISH HOURS PER REPAIR ORDER
P&M COST PER REFINISH HOUR
EFFECTIVE P&M RATE
PRODUCT MIX
OUNCES OF LIQUID PER REFINISH HOUR
PAINT HOURS PER GALLON OF CLEAR

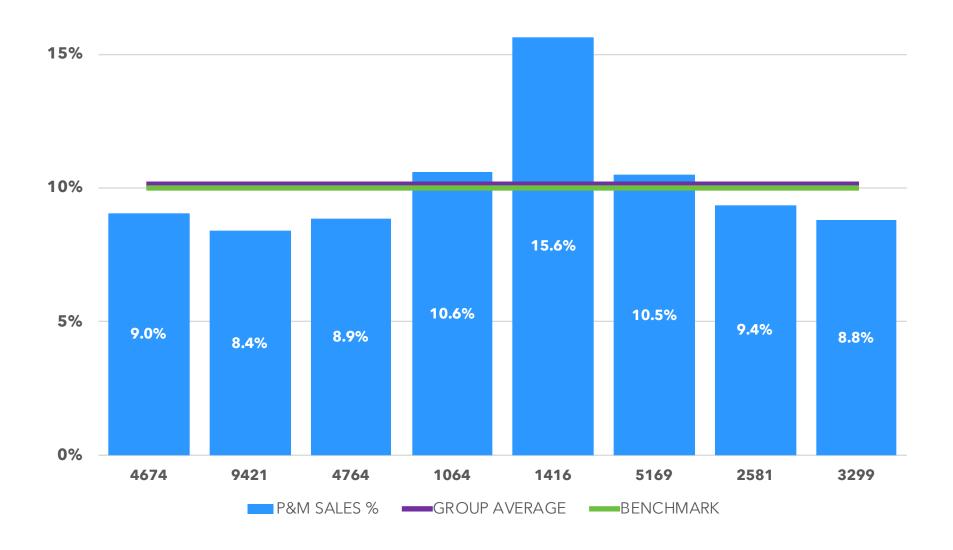
NOVEMBER 2020
GROUP REPORT
DEALERSHIP COLLISION CENTERS

## YTD GROSS SALES & RO COUNT GROWTH VS PRIOR PERIOD

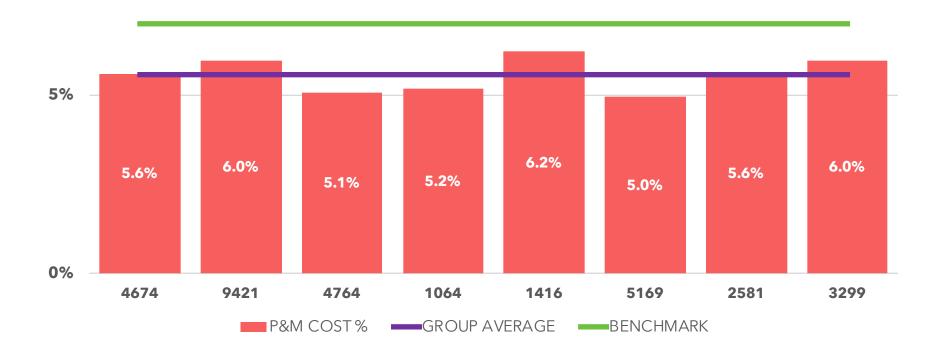




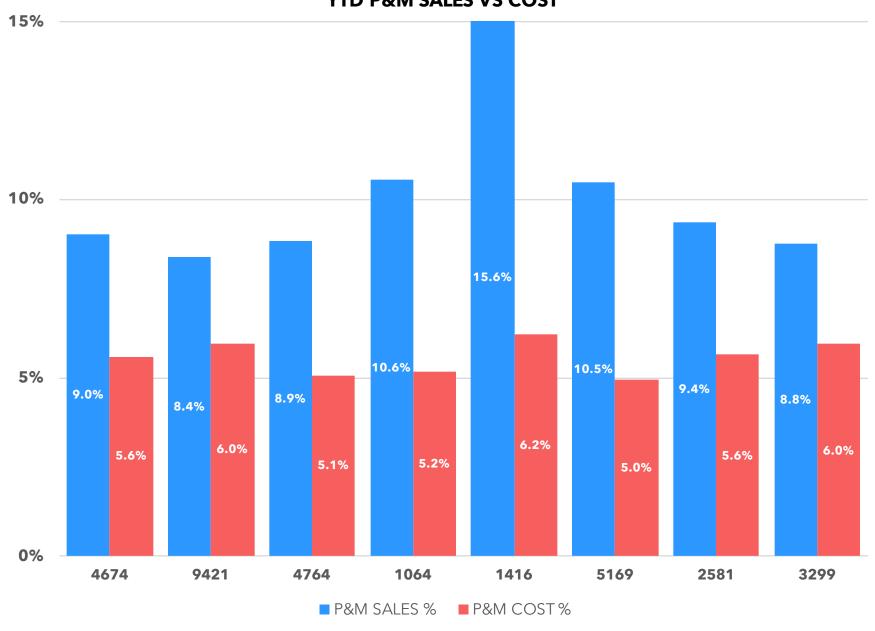




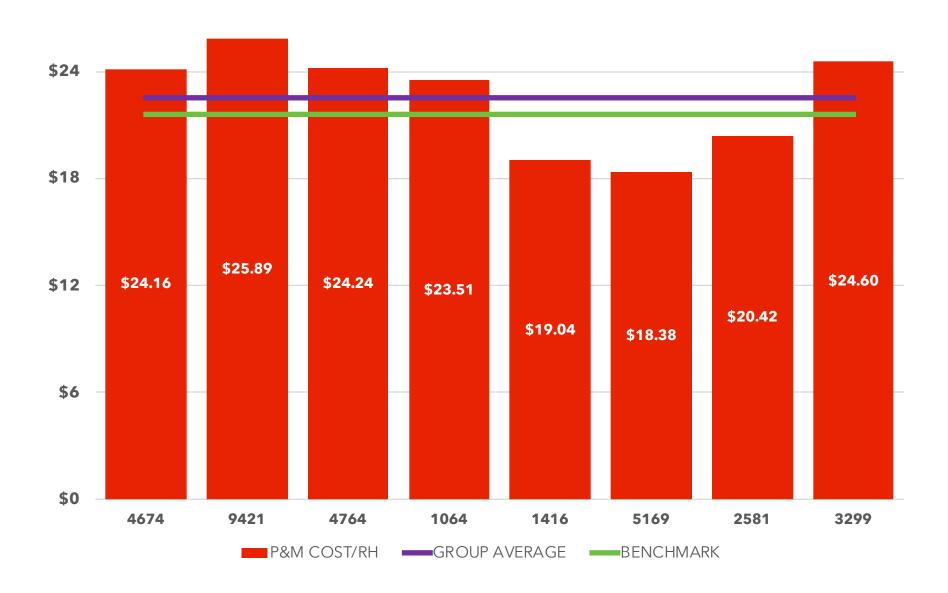
10%



## YTD P&M SALES VS COST



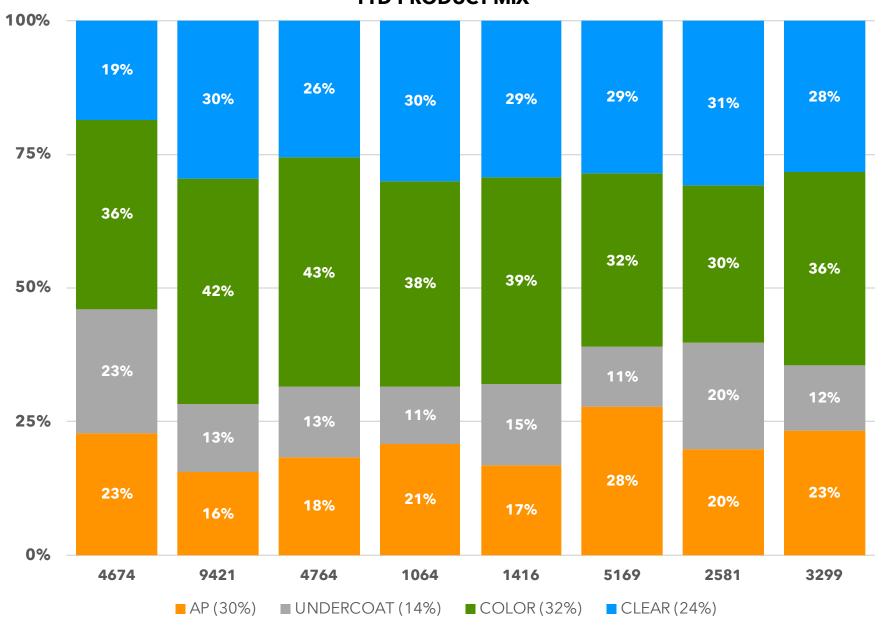


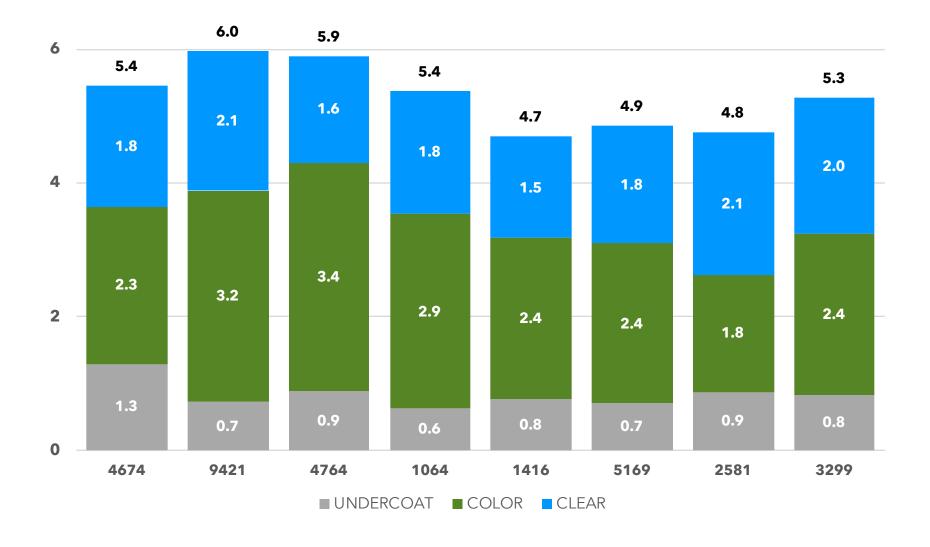


## YTD EFFECTIVE P&M RATE









## YTD REFINISH HOURS PER GALLON OF CLEAR

